

COMBINED LIABILITY - REAL ESTATE AGENTS SUMMARY OF KEY CHANGES

This summary is for brokers' information only. It does not form part of the insurance policy and will not be used to assess claims.

Summary of key changes for HCL5RE

Change Type	What's changed	Detail
Complaints and Dispute Resolution	Updated to reflect new complaints procedure as advised by Lloyd's	Updated address and contact details – see wording for full detail



The Clear Way to Better Cover

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